



# CHAIR ON CONSUMER LAW AND PRACTICE

National Law School of India University, Bangalore,  
Established by: Ministry of Consumer Affairs, Food and Public  
Distribution, Govt. of India



In Association With



## MAR GREGORIOS COLLEGE OF LAW

Mar Ivanios Vidyanagar, Nalanchira, Thiruvananthapuram, Kerala, India, 695015

Phone: 0471-2541120, 8089352686 [info@mgcl.ac.in](mailto:info@mgcl.ac.in), [www.mgcl.ac.in](http://www.mgcl.ac.in)

Online Single Credit Course on

## CONSUMER PROTECTION LAW AND PRACTICE

**4<sup>th</sup> – 6<sup>th</sup> December 2020**

### Objective

The practice of Consumer Law in India has gained momentum after the enactment of CPA 1986, later replaced by the Act of 2019. A greater importance has been assigned to consumer law at a global basis. All these factors have increased more scope for research and advocacy for creating a consumer-friendly regulatory framework. The Indian legal framework has also undergone a substantial change to comply with the international norms. The subject has received tremendous importance among the contemporary legal fraternity in India. The legal experts are emphasizing on the need for teaching consumer law very seriously to present generation law students for making them equipped to handle issues relating to this branch of law. In this background the present course will aim to introduce the participants to the existing law and practice relating to consumer protection.

- The Certificate Course is a 3 days programme for 15 hours, divided into 3-4 sessions each day. This will provide adequate time for engaging with advanced questions on the themes of discussion. It will also offer adequate time for discussions and deliberations by the participants over and above the general participatory nature of the Sessions
- Study material will be shared with the participants, before and during the programme;
- Apart from enlarging the knowledge base of the participants, this Course is also envisioned as an exercise in 'learning by doing.' Accordingly, exercise assignments have been included, wherein the participants would be expected to engage in interactive exercises like to draft consumer complaints.;



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- On completion of the assignment and course an examination for evaluation will be held, and certificate will be awarded with grade secured.

The online single credit course is organised by the Chair on Consumer Law and Practice (CLAP), National Law School of India University, Bangalore, established by the Ministry of Consumer Affairs, Food & Public Distribution Department of Consumer Affairs, Government of India, New Delhi.

### Learning Outcomes

Participants will have a comprehensive understanding about the existing law on consumer protection in India.

Participants will be aware of the basic procedures for handling consumer dispute.

Participants will be able to appreciate the emerging questions and policy issues in consumer law for future research.

### Course Module

- The Consumer Protection Act, 2019
- Consumer Protection under Sectoral Laws
- Role of Mediation in Redressal Mechanism: Case Studies
- Landmark Decisions: Case Studies
- E-Commerce: Issues and Concerns
- Consumer Law: Practice and Procedure

### Who can participate?

- Students
- Academicians
- Advocates
- NGOs etc.

**Course Date: 4 – 6 December 2020**



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### Registration and Course Fee

Participants can register in the following link <https://forms.gle/nJWYVHjHSRkwR1rQ7> after payment of the fees. Only registered participants will receive the course certificate.

- ✚ Click the fee payment link.
- ✚ Enter the necessary details
- ✚ Click pay and make payment.
- ✚ After making payment, download the payment receipt.
- ✚ Click the registration form link <https://forms.gle/nJWYVHjHSRkwR1rQ7> and fill the details.
- ✚ Upload the fee receipt. Submit the form.

The fees for the course is **Rs. 250/- for students of MGCL** and **Rs. 400/- for others**

Fees can be paid online in the following link <https://feebook.southindianbank.com/FeeBookUser/org?id=295>

Or can be paid into the account given below

Name of the account: Director Mar Gregorios College of Law

Account number: 0483053000019621

IFSC Code: SIBL0000483

Bank Name and Branch: South Indian Bank, Nalanchira

Course co-ordinator: **Mr. Sreedhar Kusuman**  
Assistant Professor  
Mar Gregorios College of Law  
Trivandrum  
Mobile: 8547491762

For more details visit [www.mgcl.ac.in](http://www.mgcl.ac.in) or for any queries kindly contact [training@mgcl.ac.in](mailto:training@mgcl.ac.in)