

Reg. No. :

Name :

**Seventh Semester B.B.A. LL.B. (Five Year Integrated) Degree Examination,
June 2019**

Paper I : OPERATIONS MANAGEMENT

Time : 3 Hours

Max. Marks : 80

1. Answer any **five** of the following. Each question carries 2 marks.

- (a) Robotics
- (b) Process layout
- (c) Effective capacity
- (d) Material handling
- (e) Scheduling
- (f) Capacity planning
- (g) Ventilation

(5 × 2 = 10 Marks)

2. Answer any **four** of the following. Each question carries 4 marks.

- (a) Explain the merits of KAIZEN costing.
- (b) What are the limitations of mass production?
- (c) Briefly explain about maintenance management.
- (d) What are the objectives of quality control?
- (e) Explain the benefits of quality circle.

(4 × 4 = 16 Marks)

3. Answer any **four** of the following. Each question carries **6** marks.

- (a) Explain the types of layouts.
- (b) What do you mean by work measurement? What are its objectives?
- (c) Write about intermittent production system.
- (d) What are the characteristics of batch production?
- (e) What are the importance of operation control?

(4 × 6 = 24 Marks)

4. Answer any **three** of the following. Each question carries **10** marks.

- (a) Explain the methods used to control the quality.
- (b) What are the important costs of quality?
- (c) Explain the factors affecting the design of product.
- (d) Explain the scope of operations management.
- (e) Describe the objectives of a good layout.

(3 × 10 = 30 Marks)