

Reg. No. : .....

Name : .....

**Seventh Semester B.B.A. LL.B. (FIVE YEAR INTEGRATED) Degree  
Examination, February 2020**

**Paper I – OPERATIONS MANAGEMENT**

Time : 3 Hours

Max. Marks : 80

I. Answer **any five** of the following. Each question carries **2** marks.

1. Quality control
2. Product Design
3. Storage Equipment
4. Plant layout
5. Material handling
6. Work measurement
7. Routing

**(5 × 2 = 10 Marks)**

II. Answer **any four** questions. Each question carries **4** marks.

1. Briefly explain the objectives of Production Management.
2. What are the types of Production Process?
3. What are the advantages of Product Layout?

4. Explain the importance of Operations Control.
5. What are the benefits of Operations Management?

(4 × 4 = 16 Marks)

III. Answer **any four** of the following. Each question carries **6** marks.

1. Explain KAIZEN costing.
2. Explain about Time and Motion Study.
3. What is Process Selection?

4. Explain the factors of Job Production?
5. What are the categories of Production Planning?

(4 × 6 = 24 Marks)

IV. Answer **any three** of the following. Each question carries **10** marks.

1. Explain the steps in operation planning and control.
2. Benefits of TQM.
3. Explain the techniques of work measurement.
4. Briefly explain the interaction of operation management with other areas.
5. What do you mean by operation Management? What are its objectives?

(3 × 10 = 30 Marks)

4. Explain the importance of Operations Control.
5. What are the benefits of Operations Management?

(4 × 4 = 16 Marks)

III. Answer **any four** of the following. Each question carries **6** marks.

1. Explain KAIZEN costing.
2. Explain about Time and Motion Study.
3. What is Process Selection?

4. Explain the factors of Job Production?
5. What are the categories of Production Planning?

(4 × 6 = 24 Marks)

IV. Answer **any three** of the following. Each question carries **10** marks.

1. Explain the steps in operation planning and control.
2. Benefits of TQM.
3. Explain the techniques of work measurement.
4. Briefly explain the interaction of operation management with other areas.
5. What do you mean by operation Management? What are its objectives?

(3 × 10 = 30 Marks)