

Reg. No. :

Name :

**Seventh Semester B.B.A. LL.B. (Five Year Integrated) Degree Examination,
February 2023**

Paper I : OPERATIONS MANAGEMENT

(2013 Admission onwards)

Time : 3 Hours

Max. Marks : 80

I. Answer any five questions. Each carries 2 marks.

- (a) Feedback loop
- (b) Plant layout
- (c) Loading
- (d) JIT
- (e) Curve quality circle
- (f) Routing
- (g) Six sigma.

(5 × 2 = 10 Marks)

II. Answer any four questions. Each carries 4 marks.

- (a) Describe the limitations of process layout.
- (b) Explain the scope of operations management.

- (c) Who are the beneficiaries of quality?
- (d) ISO 9000
- (e) Elements Kaizens?

(4 × 4 = 16 Marks)

III. Answer any four questions. Each carries 6 marks.

- (a) What are the objectives of plant layout?
- (b) What are the factors affecting plant layout?
- (c) Describe various tools and techniques used for product control?
- (d) What are the benefits and demerits of control?
- (e) What are the Benefits of TQM?

(4 × 6 = 24 Marks)

IV. Answer any three questions. Each question carries 10 marks.

- (a) What is mean by inventory management technique? Explain important techniques.
- (b) Explain functions of operations manager.
- (c) Explain steps involved in facility location study.
- (d) Describe various criteria used for effective plant layout.
- (e) Describe in detail operations planning procedure.

(3 × 10 = 30 Marks)