



Reg. No. : .....

Name : .....

**Second Semester B.B.A. LL.B. (Five Year Integrated ) Degree  
Examination, October 2014  
(2013 Admission)**

**Paper – II : ORGANISATIONAL BEHAVIOUR**

Time : 3 Hours

Max. Marks : 80

A. Explain **any five** of the following in **not more than 60** words which carries **2 marks each**.

- 1) Organisational development.
- 2) Confrontation.
- 3) Stress.
- 4) Motivation.
- 5) Group dynamics.
- 6) Job satisfaction.
- 7) Perception.
- 8) Personality traits.

**(5×2=10 Marks)**

B. Answer **any four** questions in **not more than 120** words which carries **4 marks each**.

- 1) Discuss the various factors influencing Job satisfaction.
- 2) Write a short note on organisational culture.
- 3) Discuss the significance of communication in organisation.
- 4) Write a note on classical conditioning theory of learning.
- 5) Discuss “free rein leadership”.
- 6) Describe Group Norms.

**(4×4=16 Marks)**



C. Answer **any four** questions in **not more than 150** words which carries **6** marks each.

- 1) Explain the stages of Group development.
- 2) Discuss about type A and type B personality.
- 3) Explain briefly about the qualities of a leader.
- 4) Explain victor Vroom's expectancy theory of motivation.
- 5) Discuss the major benefits of MBO.
- 6) Explain about the historical evolution of organisational behaviour.

**(4×6= 24 Marks)**

D. Answer **any three** questions which carry **10** marks each.

- 1) "Managing job stress is a challenging activity to the management". Can you suggest some of the options for lowering job stress in organisations ?
- 2) Explain briefly about the factors affecting organisational change.
- 3) Discuss the important techniques available for organisational development.
- 4) What is Personality ? Discuss the determinants of personality. **(3×10= 30 Marks)**

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