

Reg. No. :

Name :

**SECOND SEMESTER B.B.A LL.B (FIVE YEAR INTEGRATED) Degree
Examination, April 2019**

Paper II : ORGANIZATIONAL BEHAVIOUR

Time : 3 Hours

Max. Marks : 80

1. Explain any **five** of the following in not more than 60 words which carries 2 marks each.
 - (a) Perception.
 - (b) Friendship group.
 - (c) Value.
 - (d) Projection.
 - (e) Stimulus.
 - (f) Competencies.
 - (g) Define MBO.
 - (h) Organisational climate.

(5 × 2 = 10 Marks)

2. Answer any **four** questions in not more than 120 words which carries 4 marks each.
 - (a) What is Locus of Control?
 - (b) Explain Machiavellianism.
 - (c) What are the components of attitude?

- (d) What are the challenges of OB?
- (e) What is stereotyping?
- (f) What are the factors affecting organizational effectiveness?

(4 × 4 = 16 Marks)

3. Answer any **four** questions in not more than 150 words which carries 6 marks each.

- (a) List out the qualities required for a successful leader.
- (b) Explain the factors affecting personality of an individual behaviour.
- (c) Explain Theory X and Theory Y of motivation.
- (d) Explain the importance and scope of organizational behaviour.
- (e) Explain the features of motivation.
- (f) Explain the steps in organizational development.

(4 × 6 = 24 Marks)

4. Answer any **three** questions which carry 10 marks each.

- (a) Define conflict. Explain the different classes of conflict.
- (b) What is job satisfaction Explain its elements.
- (c) Explain the rational model of decision making.
- (d) Explain the different contributing disciplines to OB.

(3 × 10 = 30 Marks)