

Reg. No. :

Name :

**Fifth Semester BBA. LL.B. (Five Year Integrated) Degree Examination,
March 2020**

Paper I : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 80

1. Answer **any five** of the following. Each question carries **2** marks each. Answer should not exceed **50** words.

- (a) HRM
- (b) Job design
- (c) Merit Rating
- (d) Promotion Vs Transfer
- (e) Wage
- (f) Fringe benefits
- (g) Quality Circles

(5 × 2 = 10 Marks)

2. Answer **any four** of the following. Each question carries **4** marks. Answer should not exceed **120** words.

- (a) Explain the objectives of HRM
- (b) Differentiate between promotion, denotion and transfer.
- (c) Explain the objectives of performance appraisal.

- (d) Examine the significance of grievance redressal system in an organisation.
- (e) What are the effects of downsizing

(4 × 4 = 16 Marks)

3. Answer **any four** of the following. Each question carries **6** marks.

- (a) Distinguish between Human Resource Management and Personnel Management.
- (b) Explain 14 methods of job design.
- (c) Illustrate the process of performance appraisal.
- (d) Examine the ways to ensure employee discipline.
- (e) Analyse the impact of globalization on HRM.

(4 × 6 = 24 Marks)

4. Answer **any three** of the following. Each question carries **10** marks each.

- (a) Elaborate on the significance, scope and functions of HRM.
- (b) Explain the sources and importance of HRP.
- (c) Examine various aspects of compensation management.
- (d) Explain the significance, features and process of TQM.
- (e) Explain the following concepts:
 - (i) Work Culture
 - (ii) Team building
 - (iii) Outsourcing
 - (iv) HRA
 - (v) Globalization

(3 × 10 = 30 Marks)