



Reg. No. :

Name :

**Fifth Semester B.B.A. LL.B. (5 Year Integrated) Degree Examination,
March 2017**

Paper – I : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 80

1. Answer **any five** of the following. **Each** question carries **2** marks. Answer should **not** exceed **50** words.
 - a) Job analysis.
 - b) Man power planning.
 - c) Recruitment.
 - d) Placement.
 - e) Incentive wages.
 - f) Labour turnover.
 - g) TQM.

(5×2=10 Marks)
2. Answer **any four** of the following. **Each** question carries **4** marks. Answer should **not** exceed **120** words.
 - a) What are the characteristics of Personnel Management ?
 - b) Write a short note on methods of wage system.
 - c) Write a note on Fringe benefits.
 - d) Write a short note on the effects of labour turnover.
 - e) Write a note on TQM.

(4×4=16 Marks)
3. Answer **any four** of the following. **Each** question carries **6** marks.
 - a) Explain the advantages of Training.
 - b) Explain the difference between Personnel Management and HRM.
 - c) Explain the objectives of human resource planning.
 - d) What do you mean by team building ?
 - e) Explain the operative functions of human resource management. **(4×6=24 Marks)**
4. Answer **any three** of the following. **Each** question carries **10** marks.
 - a) Explain the qualities of a HR manager.
 - b) Explain the procedure or techniques of job evaluation.
 - c) Explain the causes of Grievances.
 - d) What is wage payment system ? Explain the process of wage determination.
 - e) Explain the major punishments given as disciplinary action. Explain the standard disciplinary procedure. **(3×10=30 Marks)**