

Reg. No. :

Name :

**Fifth Semester B.B.A. LL.B. (Five Year Integrated) Degree Examination,
November 2021**

Paper I : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Max. Marks : 80

1. Answer **any five** of the following. Each question carries **2** marks. Answer should not exceed **50** words.

- (a) What is Ergonomics?
- (b) What is Bonus issue?
- (c) What is recruitment?
- (d) What is Lay off?
- (e) Define Morale.
- (f) What is Induction?
- (g) What is gherao?

(5 × 2 = 10 Marks)

2. Answer **any four** of the following. Each question carries **4** marks. Answer should not exceed **120** words.

- (a) Explain the techniques of manpower planning
- (b) Briefly explain team building.

- (c) Describe the characteristics of HRD.
- (d) What are objectives of human resource accounting?
- (e) What are the characteristics of performance appraisal?

(4 × 4 = 16 Marks)

3. Answer **any four** of the following. Each question carries **6** marks.

- (a) Specify the Causes of employee Grievance.
- (b) Explain the features of Quality circle
- (c) Explain the characteristics of Job evaluation
- (d) What are the different types of interview?
- (e) Explain the role of HR manager.

(4 × 6 = 24 Marks)

4. Answer **any three** of the following. Each question carries **10** marks.

- (a) Define HRM. Explain the scope of HRM.
- (b) Explain Grievance system. What are the essentials of a good Grievance system?
- (c) Discuss the impact of globalization in HRM.
- (d) What is discipline? Explain its objectives and importance.

(3 × 10 = 30 Marks)