

Reg. No. :

Name :

**Seventh Semester B.B.A. LL.B (Five Year Integrated) Degree
Examination, JUNE 2022**

Paper I – OPERATIONS MANAGEMENT

Time : 3 Hours

Max. Marks : 80

I. Answer any five of the following. Each question carries 2 marks.

- (a) Plant location.
- (b) Project scheduling.
- (c) Material handling.
- (d) Product layout.
- (e) R-Chart.
- (f) Quality planning.
- (g) Dispatching.

(5 × 2 = 10 Marks)

II. Answer any four of the following. Each question carries 4 marks.

- (a) What are the objectives of operations management?
- (b) Explain the advantages of process layout.
- (c) What are the barriers in implementing TQM?
- (d) What are the elements of control charts?
- (e) What are the benefits of introducing a quality control program in the work place?

(4 × 4 = 16 Marks)

P.T.O.

III. Answer any **four** of the following. **Each** question carries **6** marks.

- (a) Write a note on Bill of materials.
- (b) Discuss the scope of production planning.
- (c) Explain Product Tree structure.
- (d) Discuss the various dimensions of quality.
- (e) Briefly explain acceptance sampling.

(4 × 6 = 24 Marks)

IV. Answer any **three** of the following. **Each** question carries **10** marks.

- (a) Explain the scope of operations management.
- (b) Briefly explain operation planning procedure.
- (c) Explain the different types of material handling.
- (d) Explain the principles of TQM.
- (e) Discuss the importance of location planning.

(3 × 10 = 30 Marks)